

From: Dr Robert Stewart, Chair Integration Pioneer Steering Group

To: Health and Wellbeing Board, 16th September 2015

Subject: **Update on Health and Social Care Integration**

Classification: Unrestricted

Summary:

This report is intended to update the Health and Wellbeing Board on the current status of the Health and Social Care Integration programme, including recent developments and plans up to 2016.

Recommendation(s):

The Board is asked to consider and comment on the content of this report and proposed next steps in taking forward health and social care integration

1. Introduction

- 1.1 The national Integrated Care and Support Pioneer programme was launched in November 2013 to assist selected authorities to progress with their health and social care integration plans at pace and scale. As one of the original integration Pioneer sites Kent established an Integration Pioneer Steering Group (IPSG) as a sub-group of the Health and Wellbeing Board to coordinate the delivery of the objectives identified in the Kent Pioneer bid.
- 1.2 Kent's Pioneer programme is structured to support implementation at a local level, providing added value to CCG areas as they work to implement their vision for integration and facilitating shared learning across Kent in areas of commonality. This was further supported by the introduction of the Better Care Fund as the driver for integration in 2015/16.
- 1.3 This report highlights some of the key developments during 2015 and the next steps for 2016.

2. Financial Implications

- 2.1 **The Better Care Fund (BCF):** The BCF plans continue to support integration from a local perspective and engagement of providers. A dedicated KCC Finance Officer is in post to manage the arrangements on a day to day basis, to ensure all requirements are met and the complexity of this system is managed. Updates are routinely reported to the Social Care, Health and Wellbeing Directorate Management Team held with CCG Accountable Officers, to ensure alignment of the BCF with local plans and priorities.

- 2.2 **Integration Pioneer Programme Budget:** The funding from NHS England that was available during 2014/15 to support the activities of the Integrated Pioneer Programme and team has not been automatically allocated for 2015/16. A support plan is now required and has been produced to bid for funding and other types of support available. A range of support and funding has been requested via this process and the outcome is awaited from NHS England.

3. The Report

Progress continues against a range of long standing projects and initiatives plus a number of newer high profile and innovative development are in progress across Kent as follows:

- 3.1 **The Innovation Hub:** The Kent Innovation Hub has been providing a way for members of the public and organisations to progress with an integrated health and social care system. The Hub is a network of local, national and international organisations from across health, social care, the voluntary sector, industry and academia. Earlier in 2015 The Hub was recognised by the EU as a site of excellence as part of the CASA European Innovation programme in the category of Integrated Regional Policy, Business and Knowledge. Kent as a pioneer continues to take a lead role on Europe across national and international partners. The concept of innovation hubs will be developed further in conjunction with a current submission for Kent to become a test bed site for innovation.
- 3.2 **Innovation Test Bed Site submission:** To develop the work of innovation hubs an application to become a test bed site for innovation is in progress. This incorporates the 'Internet of Things' and how innovation could revolutionise health and social care and specifically support frail, elderly people to remain independent for as long as possible. Applications to become a test bed site were invited by NHS England and following the initial expression of interest on 13.6.16, the Kent Integration Pioneer Programme team were invited to participate in an event on 29.7.15 to meet private sector companies who are developing innovative approaches and services in the health and social care sector. A further invitation was issued to attend the NHS Expo on 3.9.15 to meet again with companies to explore the 'combinatorial' potential of working together on a technological platform of innovation, research and alternative delivery models. A final submission is now being developed and NHS England will select five test bed sites by the end of December 2015 to go forward for full support and funding.
- 3.3 **Think Local Act Personal:** Kent signed up to the national 'Making It Real programme' earlier in 2015. Making it Real (MIR) is a set of "I" statements and descriptors of what good personalised care and support looks like developed from the perspective of people receiving care and support and carers. It covers six areas: information & advice; active & supportive communities; flexible integrated care & support; workforce; risk enablement; personal budgets & self-funding. Events are now underway in each CCG locality with members of the public to measure the progress against the original MIR action plan. The

feedback received will feed in to the review of progress made on integration and forward planning in to 2016/17. As one of two Pioneer sites in England leading the way on this work, the Kent team have been asked to facilitate a workshop at the next national Pioneer Assembly on 29.9.15, to share outcomes, learning and best practice.

- 3.4 **Shared Care Planning:** West Kent CCG continue to lead on the procurement and implementation of a shared care plan system. The CCG has procured a system from Orion Health and now is implementing the first phase. Care plans developed by GPs to avoid unplanned admissions to hospital are impacted. This means moving care planning from the restricted-access GP systems to visibility and real-time management by all of a person's care team for 2,250 people. The next phase of work will build on this to expand the number of care plans being managed through this system. The CCG has provided links to the national pioneer informatics workstream and further work will take place to share learning across Kent, supported by Bruce Pollington, Chief Clinical Information Officer within Kent. The system was presented at a national conference hosted by NHS England on 3.6.15, as an example for other authorities to consider.
- 3.5 **European and International Engagement:** Kent continues to lead for the National Pioneers on EU and International engagement. This work is high profile nationally and senior sponsors within NHS England are supporting Kent in linking with the EU and feeding back into the National Pioneer and New Models of Care programmes. There is a range of funding bids currently in progress in addition to the current work programmes. A separate update specifically on this area of the Pioneer work is planned, once the outcome of current bids has been confirmed.
- 3.6 **Year of Care Programme:** This programme is a whole-system intelligence dashboard which helps commissioners understand the cost and activity of their population across the health and social care economy. The dashboard will be instrumental in evaluating the integration projects being delivered across the county. The programme is currently focusing on the following three areas:
- (i) Collecting the remaining outstanding data
 - (ii) Improving data quality
 - (iii) Supporting commissioners with their plans to use the dataset
- 3.7 Further progress has been made on the collection of GP data. Presentations have been made to the Governing Bodies/relevant committees in all CCGs. All these bodies have agreed to support the collection of GP data for Year of Care except Canterbury and Coastal where further discussions are taking place. NHSIQ have reviewed the draft Data Quality Improvement Plan supporting this work and described it as excellent.
- 3.8 **External Communication and Engagement:** In recent months there have been several opportunities to raise the profile nationally of health and social care integration in Kent. In June Kent were the guest editors of the national Pioneer newsletter Relay, focussing on European and international work, technology and changing practice. An article by Dr Robert Stewart was

published in the July edition of The Commissioning Review, focusing on innovation and how technology can support health and social care in the future. The Kent team have been asked to host the national Pioneer assembly in January 2016 and planning is now underway for this event. The content will focus on innovation linking with the Test Bed site submission covered in 3.2.

- 3.9 **Estuary View Vanguard Site:** The Kent Integration Pioneer is supporting developments with the Vanguard site. Several members of the IPSP are members of the Vanguard Steering Group and sub groups, working in collaboration and supporting the establishment of the Vanguard. A Whole Systems workshop was held on 23.7.15 to launch the programme included a pre-meet for GPs, where GPs signed up to a Memorandum of Understanding. A further 13 GP practices have now signed up, with one more practice pending. The population size covered by these arrangements is now 170,000. Hubs covering practices in Canterbury, Whitstable and Faversham are being developed, with further details on what the hubs will look like to follow. GP practices in Herne Bay are not included in these arrangements. Due to the increase in the number of GP practices involved, the governance arrangements and terms of reference for Steering Group are being reviewed, to factor in the number of GPs involved. A number of sub groups are currently being set up, with plans for the Finance modelling sub group to be in place for October. Planning permission has been granted for the new build at Estuary view, to develop a community hospital facility and an extra care nursing home. Plus retail on a nearby site. Options are now being worked up with developers for the site.
- 3.10 **Locality Implementation:** Delivery of plans at a local level continues with priorities linked to the Better Care Fund. A summary of local implementation is as follows:

Ashford and Canterbury: The focus is on community networks. Examples include a community Geriatrician outpatient service in Faversham, with the national Age UK project extending to Faversham. In Herne Bay a community Geriatrician clinic is now in place to support patient management in the community linking with the national Age UK project. In Canterbury a project to support GP's ability to access beds as an alternative to sending patients to hospital is being developed. In Ash and Sandwich links are being developed with local agencies and schools to support development of a Dementia Friendly network. In Whitstable the Umbrella Centre Support, Physic Garden and Over 60's club have been supported by the community fund. The work going on relating to the Whitstable Vanguard site is covered under 3.7 above.

Dartford, Gravesham, Swanley and Swale: Integrated Discharge Teams continue to help patients leave Medway Foundation Trust and Darenth Valley hospitals when they no longer need acute inpatient care. The teams assist ward staff and managers with complex patient discharges and aim to safely discharge patients into the appropriate care setting. Teams consist of social care case managers, case officers and discharge coordinators providing a service 8am-8pm Monday to Friday and 10am to 6pm weekends and bank holidays. Further integrated working takes place via Integrated Primary Care

Teams and their complex patients focus for this year. Plans are starting to take shape with regard to the development of the garden city at Ebbsfleet, to implement the vision in the NHS Five Year Forward View, in the healthy new towns programme. An expression of interest will be submitted by 30.9.15 to become one of five long term partners to develop healthier neighbourhoods and towns. If successful, this will be supported (if successful) by the Test Bed site submission covered at 3.2.

South Kent Coast and Thanet: Work is underway on the Integrated Care Organisation (ICO) with the aim of being a fully operational ICO by 2020. The Compact agreement is being finalised and will support partnership working. The first future Workforce workshop was held in July for clinicians and managers in South Kent Coast focusing on the new model of care and the skills required to deliver the model. This will be repeated for Thanet in September. This work will feed into an ICO workforce plans for both CCGs. High level road maps have been developed which highlight key milestones to be achieved for the first three years of the programme. A joint post between KCC and the two CCGs has been recruited to, to support the work of the Executive Integrated Programme Board for the ICO and associated projects for both CCGs. The CCGs and KCC are currently considering alternative delivery models such as mutuals for integrated care. One of the key domiciliary providers is using this for their delivery and this is providing a good opportunity to integrate case management , domiciliary provision and community nursing care.

West Kent: The Care Plan Management System went live on 22.6.15, including access to training on the system for GPs, surgery staff and social care staff. Information Governance is covered and an assurance pack has been produced to support this. Fortnightly meetings are taking place between ICT, Orion and WK CCG to monitor implementation and progress Phase 2. The next step is to review the business case benefits realisation in conjunction with the associated costs of roll out.

4. Conclusions and Next Steps

i) Integration of health and social care is progressing in Kent at the pace and scale intended and reflecting local priorities and plans.

ii) The Integration Pioneer Programme and team continue to provide coordination, focussed resourcing, flexibility and developing expertise required to support the diverse and expanding range of projects and programmes.

iii) If current bids and applications are successful health and social care integration will move in to a new phase during 2016 of increasing innovation and redesign of services, helping to deliver the vision in the NHS Five Year Forward View, within public sector financial constraints.

iv) The Integration Pioneer Programme team are already adapting and preparing for the new phase. The next meeting of Integration Pioneer Steering Group on 8.10.15 will be an innovation event and will engage stakeholders on

progress to date with the Test Bed site submission and introduce the innovation companies that have been identified so far as partners in this combinatorial approach.

5. Recommendation(s):

- 5.1 The Board is asked to consider and comment on the content of this report and proposed next steps in taking forward health and social care integration.

6. Background Documents

none

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